

Privacy Policy

Effective Date: 10/27/2025

1. Introduction

Big Brothers Big Sisters of Central Ohio Inc ("we", "our", or "us") is committed to protecting the privacy of our website visitors, donors, volunteers, and community members. This Privacy Policy explains how we collect, use, and safeguard your information when you visit our website [<https://bbbscentralohio.org>].

2. Information We Collect

We may collect the following types of information:

- Personal Information: Name, email address, mailing address, phone number, donation details, and other contact information.
- Non-Personal Information: Browser type, IP address, pages visited, and other analytics data.

3. How We Use Your Information

We use your information to:

- Process donations and send receipts.
- Communicate updates, newsletters, and event invitations.
- Respond to inquiries and provide support.
- Improve our website and services.

4. Sharing Your Information

We do not sell or rent your personal information. We may share it with:

- Trusted third-party service providers (e.g., payment processors, email platforms).
- Legal authorities if required by law.
- No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

5. Cookies and Tracking Technologies

Our website may use cookies to enhance user experience and collect analytics data. You can adjust your browser settings to refuse cookies.

6. Data Security

We implement appropriate security measures to protect your personal information from unauthorized access, disclosure, or misuse.

7. Your Rights

You have the right to:

- Access the personal data we hold about you.
- Request corrections or deletions.
- Opt out of communications at any time.

8. Children's Privacy

We do not knowingly collect personal information from children under 13. If we learn we have done so, we will delete it promptly.

9. Changes to This Policy

We may update this Privacy Policy periodically. Changes will be posted on this page with an updated effective date.

10. Contact Us

If you have questions or concerns about this Privacy Policy, please contact us at:

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Columbus, OH 43229
(614) 839-2447
info@bbbscentralohio.org